



Parent SSN Issue

Thank you for completing your FAFSA. Your FAFSA has been received and processed. However, you are receiving this additional notice due to one or more pending correction(s).

The Social Security Administration (SSA) couldn't confirm the Social Security number (SSN) reported for your parent on your FAFSA form is correct.

If there is a mistake on your form, do the following:

1. Log in to studentaid.gov and update your parent's information, then reinvite them to your FAFSA form.
2. Your parent must login to studentaid.gov and update their information in Account Settings.
3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."
4. They should navigate through the rest of the form, make any other necessary changes, sign, and submit their correction.

If your parent believes the SSN reported is correct, they must follow the instructions for updating governmental agencies.

Updating Government Agencies

1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.
2. Once your parent resolves the issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.
3. Your parent must ask FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.
4. Reach out to your Waldorf University and inform us of the update.

Please feel free to contact the Office of Financial Aid at 800.292.1903, extension 8892, or verification@waldorf.edu.